

H. Harriet Jeon

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ACADEMIC POSITIONS

UCLA Anderson School of Management

Assistant Professor of Decisions, Operations & Technology Management 2026 –

Leonard Davis Institute, University of Pennsylvania

Postdoctoral Researcher 2025 –2026
Host: S. Ryan Greyson

EDUCATION

The Wharton School, University of Pennsylvania

Ph.D., Managerial Science and Applied Economics
B.Sc., Economics (minor in mathematics)

RESEARCH INTERESTS

Empirical operations management • health care • technology-enabled operations • responsible operations • resource-constrained settings • causal inference • structural estimation

REASEARCH

^P Practitioner coauthor

▪ *Published & Forthcoming in Refereed Journal*

1. **Jeon HH**, Lucarelli C, ^PMazarati JB, ^PNgabo D, Song H. Last-mile Delivery in Health Care: Drone Delivery for Blood Products in Rwanda. *Articles in Advance, M&SOM*. [SSRN]
 - Media mentions: [Bloomberg](#), [Science](#), [Think Global Health](#), [Morning Brew Daily](#), [Reasons to be Cheerful](#), [Knowledge at Wharton](#)
 - *Finalist*, M&SOM Society Award for Responsible Research in Operations 2026
 - *Winner*, POMS Sustainable Operations Student Paper Competition 2025
 - *Second Place*, INFORMS Public Sector OR Best Paper Award 2023
 - *Finalist*, INFORMS Health Applications Society Best Student Paper Award 2023
 - Accepted for MSOM Healthcare SIG 2023

▪ *Working Papers*

2. **Jeon HH**, Kim S-H, Song H, ^PKim K, ^PCho S, ^PHong JH. To Each Their Own (Shifts): Incorporating Heterogeneous Worker Preferences into Shift Work Schedules. [SSRN]
 - Media mentions: [MIT Sloan Management Review](#)
 - Accepted for MSOM Healthcare SIG 2024

3. Berry ST, Cooper Z, **Jeon HH**, Scott Morton F. What Drives Health Care Technology Adoption at Hospitals? Evidence from a Structural Estimation Approach [Available upon Request]

▪ **Select Work-in-Progress**

4. **Jeon HH**, Kim S-H, Song H. Improving Decision-Making in Resource Allocation: Evidence from Inpatient Admission Decisions

SELECT AWARDS, FELLOWSHIPS, AND GRANTS

Grants

Global Initiatives Research Program (\$10,000) 2026-2028
 Mack Institute Research Fellowship (\$8,000) 2026-2028
 Mack Institute Research Fellowship (\$7,500) 2026-2028
 Fishman-Davidson Center Research Grant (\$8,100) 2026-2028
 Mack Institute Research Fellowship (\$7,500) 2024-2027
 Mack Institute Research Fellowship (\$4,000) 2024-2026
 Zicklin Center for Governance & Business Ethics (\$4,000) 2024-2026
 Global Initiatives Research Program (\$4,000) 2024-2026
 Analytics at Wharton (\$15,000) 2023-2025
 Fishman-Davidson Center Research Grant (\$10,000) 2022-2023
 Wharton Social Impact Research Experience Grant (\$6,000) 2013-2014

Awards & Fellowships

Finalist, M&SOM Society Award for Responsible Research in Operations (2026)
 Winner, POMS Milind Dawande Best Dissertation Award (2026)
 Winner, POMS Sustainable Operations Student Paper Competition (2025)
 Wharton Doctoral Fellowship (2020-2025)
 Center for Excellence in Teaching, Learning, and Innovation Teaching Certificate (2024)
 George James Term Fund Award (2022, 2023, 2024)
 2nd Place, INFORMS Public Sector Operations Research Best Paper Award (2023)
 Finalist, INFORMS Health Applications Society Best Student Paper (2023)
 GAPSA Research Travel Grant (2022, 2023)
 George James Doctoral Fellowship (2020)
 NYU/Schmidt Futures Computation in Economics Fellowship (2019-2020)
 Wharton Research Scholar (2015-2016)
 Wharton Social Impact Initiative Fellow (2013-2016)
 First place, CEB Insight Case Competition (2014)

INVITED TALKS AT ACADEMIC INSTITUTIONS

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|------|---|
| 2026 | Rotman Young Scholars Series, University of Toronto
Institute for Mathematical and Statistical Innovation (IMSI), University of Chicago |
| 2025 | KUBS, Korea University
SNU Business School, Seoul National University
Anderson School of Management, University of California, Los Angeles
Harvard Business School, Harvard University |

Scheller College of Business, Georgia Institute of Technology

- 2024 Marshall School of Business, University of Southern California
 Ross School of Business, University of Michigan
 Stern School of Business, New York University
 McDonough School of Business, Georgetown University
 Carlson School of Management, University of Minnesota
 Gies College of Business, University of Illinois Urbana-Champaign
 Johnson College of Business, Cornell University
 Mendoza College of Business, University of Notre Dame
 London Business School
 Moore School of Business, University of South Carolina
 Kelley School of Business, Indiana University

INVITED CONFERENCE AND WORKSHOP PRESENTATIONS

- 2026 INFORMS Annual Meeting (scheduled)
 MSOM SIG
 MSOM Main Conference
- 2025 INFORMS Annual Meeting
 Summer Workshop on Innovations in Management Science
 MSOM Main Conference
 POMS Annual Conference (x4)
- 2024 INFORMS Annual Meeting
 Empirical Research in Operations Management Workshop
 MSOM Healthcare SIG Day
- 2023 INFORMS Annual Meeting
 INFORMS Health Care (x2)
 MSOM Health Care SIG
 POMS Annual Conference
- 2022 INFORMS Annual Meeting
 Empirical Research in Operations Management Workshop
 Mack Institute Fast Takes Researchers' Meeting
 Early Career Sustainable Operations Management Workshop

TEACHING

Instructor, UCLA Anderson School of Management

MGMT402: Data and Decisions (MBA Core), Fall 2026

MGMT402: Data and Decisions (Fully Employed MBA Core), Fall 2026

Instructor, The Wharton School, University of Pennsylvania

HCMG 0001: Introduction to Health Care (Pre-Baccalaureate), Summer 2024, Summer 2025

Teaching Assistant, The Wharton School, University of Pennsylvania

OIDD 6110: Quality and Productivity (EMBA Core), Fall 2023, Spring 2024, Fall 2024, Spring 2025

OIDD 6110: Quality and Productivity (MBA Core), Fall 2023, Fall 2024
OIDD 6110: Quality and Productivity (Global EMBA Core), Fall 2023, Fall 2024
HCMG 8410: Intro Health Management and Economics (MBA Elective), Fall 2023
FNCE101: Monetary Economics and the Global Economy (UG Core), Spring 2015

Guest Lecturer, Various Institutions

OIDD 9140: Empirical Operations Management (PhD), The Wharton School, University of Pennsylvania, Spring 2025
WH 1508: Evaluating Evidence (UG Elective), Spring 2025
LGST 2160: Emerging Economies (UG Elective), Spring 2023, Spring 2024

PREVIOUS EMPLOYMENT

Tobin Center for Economic Policy, Yale University, 2018 - 2020

- Predoctoral fellow for Professors Steve Berry, Zack Cooper, and Fiona Scott Morton

Analysis Group, 2016 - 2018

- Senior Analyst (promoted from Analyst)
- Pro bono consultant for Partners in Health

PROFESSIONAL ACTIVITIES AND SERVICE

Referee/Judge

Journals: *Management Science*, *Manufacturing & Service Operations Management*, *Operations Research*, *Production and Operations Management*

Conferences: MSOM Main Conference (2025), EAAMO (2025), MSOM Healthcare SIG (2026), MSOM Supply Chain SIG (2026), MSOM Main Conference (2026), EAAMO (2026)

Paper Competitions: Public Sector OR Best Paper (2025), INFORMS HAS Best Student Paper (2026)

Conference Session Chair

Session Chair, POMS Annual Conference (2024)

Session Chair, INFORMS Annual Meeting (2024, 2025, 2026)

UCLA

Anderson DOTM Seminar Series Committee (2026)

Anderson DOTM Faculty Search Committee (2026)

Professional Memberships

Institute for Operations Research and Management Sciences (INFORMS)

Manufacturing and Service Operations Management Society (MSOM)

Production and Operations Management Society (POMS)

Other Service & Affiliations

PhD Executive Steering Committee, Student Representative (2023-2024)

Associate Fellow, Leonard Davis Institute (2020-2026)